



# Xmas Wishes

*All the team at Casa Security would like to wish you a very Merry Christmas and a Happy and Safe New Year.*

## Alarm Communication

A reminder that your alarm communicates and sends signals to the monitoring station using your normal telephone line, and therefore it is **very important** to ensure that your line remains active to allow for such communication. If you install ADSL or make any internet changes, you will probably need a filter - alternatively contact us for instructions on conducting a test to verify the system is communicating properly.

Your security is our first priority so please feel free to make inquiries if you are unsure of how your system will respond to intended changes.

**For any queries please phone or email us: Phone: 9241 9000 Fax: 9248 1122, e-mail: [info@casasecurity.com.au](mailto:info@casasecurity.com.au)**



## HOLIDAY CLOSING

Please note that our office will be closing at the end of business 23rd December 2009 and re-opening on 4th January 2010.

During this time, the monitoring station will, of course, still be operating non-stop to ensure your home or business is watched over.

Any emergency out of hours technical assistance will be available as always at the nominal after hours rates.

## Special points of interest:

- Holiday Closure
- Keyholder Updates
- Get Free Security Alarm Monitoring with our referral Program



**For Enquiries please contact us on 9241 9000**



**Don't forget to update your contact details if you will be away. Please complete the details below and send, fax or email to us: Fax: 9248 1122, e-mail: [info@casasecurity.com.au](mailto:info@casasecurity.com.au)**

Your Name \_\_\_\_\_

Customer Account # \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone \_\_\_\_\_

Away from \_\_\_\_\_

Return \_\_\_\_\_

1st Keyholder \_\_\_\_\_

Contact details \_\_\_\_\_

2nd Keyholder \_\_\_\_\_

Contact details \_\_\_\_\_

3rd Keyholder \_\_\_\_\_

Contact details \_\_\_\_\_

4th Keyholder \_\_\_\_\_

Contact details \_\_\_\_\_

## Sensor Activations

It is getting into the warmer months which means more bugs and historically more false alarms! You may see incidents of activations of your sensors that appear to be false alarms, however it may be due to the creepy crawlies we get inside at this time of year or a variety of other reasons conducive of the warmer weather.

We suggest that one possibility of reducing this is by getting a clean dry cloth and spraying with fly spray, then gently wiping around the outside of your sensor and the wall space around. This will deter the insects from going near the sensor.

Alternatively you could arrange for one of our technicians to conduct a full service on your system, phone: 9241 9000.

Also, please remember that leaving your airconditioner on may also contribute to false alarms.

## Business Special

If you run a business have you been thinking about updating your security package or installing a CCTV system? In partnership with Alliance Finance and our key supplier Bosch, we are now able to offer rental (equivalent to off balance sheet finance) packages to businesses who have been established for a minimum of 3 years (subject to acceptance by Alliance). The Alliance finance is the easiest and quickest finance application that is available and offer terms over 24, 36, 48 and 60 months. No financial records are required for amounts up to 35k and after the contract expiry, Casa will be given the opportunity to buy the equipment from Alliance direct and inturn can sell it to you for a nominal \$1 where arranged.

Please contact us for further information on 9241 9000.

## FROM OUR ACCOUNTS DEPARTMENT

We remind Customers that monitoring invoices are due and payable by the first day of the monitoring period relating (generally on the first of each quarter).

If you choose to cease the monitoring on your alarm, we require three months notification in writing to our office. If you do not give the three months notification then you will need to pay for the entire quarterly period as a cancellation fee (that we inturn are required to pay to the monitoring centre).

We offer many payment options including:

- Direct Debit,
  - (Automatic) Credit Card Deduction,
  - Direct Credit
- BSB 306 051  
Account 0174898
- (You must advise your "Cust No" and Invoice Number when transferring money)
- Cheque, Money Order or Cash

*Please send any inquiries you may have to [accounts@casasecurity.com.au](mailto:accounts@casasecurity.com.au)*

First Choice for Security!



### Customer Referral

We would like to refer the following people

1. \_\_\_\_\_

Contact details \_\_\_\_\_

2. \_\_\_\_\_

Contact details \_\_\_\_\_

3. \_\_\_\_\_

Contact details \_\_\_\_\_

4. \_\_\_\_\_

Contact details \_\_\_\_\_

First Choice for Security!



Unit 1/13 Enterprise Crescent  
Malaga, WA 6062  
Phone: 08 9241 9000  
Fax: 08 9248 1122  
E-mail: [Info@casasecurity.com.au](mailto:Info@casasecurity.com.au)

## Casa Rewards

### Refer a friend

*For Monitoring only and receive 3 months free monitoring credited to your account.*



*For a new Alarm System with monitoring and receive 12 months free monitoring credited to your account.*

\_\_\_\_\_  
Your Name

\_\_\_\_\_  
Customer Account #

\_\_\_\_\_  
Address

\_\_\_\_\_  
Phone