



First Choice for Security!



KEY CONTACTS

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Chief Executive Officer

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Service and Installation Manager

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Accounts Administrator

Donna Willie

Building and Customer Liaison

Members Of



Your alarm can do a lot more than detect an intruder!

To further enhance your overall security and personal safety we recommend the installation of at least one monitored **Smoke detector** – these units are hard wired back to the Security System - provided with power through the alarm system and supported by continuous backup power when the system reverts to its own backup source. These units also have their own battery backup as a further redundancy feature. Being part of the monitored security system means that immediate action can be taken when the fire alarm is activated rather than being just a localized noise maker.

In the event of fire or smoke detection, monitored smoke detectors can provide third party response that could potentially save your life or the lives of your loved ones.

Our monitored smoke detectors meet BCA requirements and are being installed in many new homes in Perth, in place of the previously installed hard wired units.



Maintenance and Servicing

There are a few things you can do to ensure your security system is working correctly.

- Regular testing of your system will ensure all your sensors are working correctly, don't forget to let us know first when you are testing.
- Replacing batteries regularly on all devices will ensure they do not fail when you are away or need it most.
- Pay attention to the messages on the code pad and action them or call our office to arrange a service call.

Australian Standards recommend annual servicing of your security system to maintain the system integrity - this is where we check and clean all sensors, re-tighten connections on each device and the control panel, adjust sensitivity levels where necessary, and test the main system battery before finally triggering everything on your system through to the monitoring station.

Make the most of the Government's 50% small business tax break on capital assets – buy before December

In light of the Government's recent Budget announcement signaling an increase of the Small Business and General Business Tax Break from 30 percent to 50 percent on eligible assets, many small businesses will be considering purchasing new or upgrading existing electronic Security and CCTV equipment. To find out more information and to check your eligibility before making any decision - visit www.treasurer.gov.au and check in the press release section for No. 061

Special points of interest:

- Monitored Smoke Detectors
- 50% small business tax break
- Maintenance and Servicing
- Update your contact details
- Get Free Security Alarm Monitoring with our referral Program



For Enquiries please contact us on 9241 9000

STICKERS

As a result of our new ISDN phone number, you may wish to update your older stickers - we will be replacing stickers when we are on site for a service or maintenance call, however for a lot of residential properties, this may not happen for a year or so - if you would like updated stickers, please contact our office on 9241 9000 to arrange for a couple to be sent to you, alternatively, email us at info@casasecurity.com.au

FROM OUR ACCOUNTS DEPARTMENT

Your Alarm Communicating

A reminder that your alarm communicates and sends signals to the monitoring station using your normal telephone line, and therefore it is very important to ensure that your line remains active to allow for such communication. If you install ADSL or make any internet changes, you will probably need a filter - alternatively contact us for instructions on conducting a test to verify the system is communicating properly.

Can you remember your voice code?

It may have been some time since you had to use it but..... it is necessary that you know your voice code when calling up the Monitoring Station—if you need to renew this, please contact our office on 9241 9000 or e-mail to info@casasecurity.com.au and we will be happy to discuss.

Have you changed your contact details?

Please remember to notify us of any change in contact details such as mobile or work numbers so that we can easily contact you in the event of an activation on your security system.

For any changes please send, fax or email the new details to us: Fax: 9248 1122, e-mail: info@casasecurity.com.au

We remind Customers that monitoring invoices are due and payable by the first day of the monitoring period relating (generally on the first of each quarter).

If you choose to cease the monitoring on your alarm, we require three months notification in writing to our office. If you do not give the three months notification then you will need to pay for the entire quarterly period as a cancellation fee (that we inturn are required to pay to the monitoring centre).

We offer many payment options including:

- Direct Debit,
- (Automatic) Credit Card Deduction,
- Direct Credit

BSB 306 051
Account 0174898

(You must advise your "Cust No" and Invoice Number when transferring money)

- Cheque, Money Order or Cash

Please send any inquiries you may have to accounts@casasecurity.com.au

CASA SECURITY PTY LTD

Customer Referral

We would like to refer the following people

1. _____

Contact details _____

2. _____

Contact details _____

3. _____

Contact details _____

4. _____

Contact details _____



Unit 1/13 Enterprise Crescent
Malaga, WA 6062
Phone: 08 9241 9000
Fax: 08 9248 1122
E-mail: Info@casasecurity.com.au

Casa Rewards

Refer a friend

For Monitoring only and receive 3 months free monitoring credited to your account.



For a new Alarm System with monitoring and receive 12 months free monitoring credited to your account.

Your Name _____

Customer Account # _____

Address _____

Phone _____