

**Direct Debit Request – Request for Debiting Amount to Accounts by the Direct Debit System**

Insert name and address of where the service provided relates

\_\_\_\_\_  
\_\_\_\_\_

Insert your name in full I/We

(Surname, Company name or Business name)

Client Code

Request Casa Security Pty Ltd, through Spectus Pty – the user (User ID number 175383), until further notice in writing, to arrange for funds to be debited from my/our account described in the schedule below at the Financial Institution identified above.

I/We acknowledge that in signing this document in the space below that I/we have received a copy and acknowledge the Service Agreement terms and conditions received from Casa Security Pty Ltd.

Customer Signature(s)

(If joint account all signatures may be required)

Customer Address

**The Schedule**

Insert name of account to be debited

BSB number\*

\*If you are unsure of your BSB or Account number, please contact your financial Institution

Account Number\*

Amount to be debited \$

Date to commence And then quarterly / monthly / annually

Please retain for your records

**Casa Security Direct Debit Request – Customer Service Agreement**

CASA SECURITY'S COMMITMENT TO YOU. Casa Security will only direct debit from your nominated account that you have authorised. We will direct debit your nominated account the amounts of the payment(s) according to your financial obligations and/or as per the scheduled amount above, except where:

1. The date due falls on a non-business day, we will draw the amount on the next business day.
2. At you request Casa agrees to a temporary variation to the payment schedule of your authorisation. 30 days notice must be provided before the next payment due date is scheduled.

YOUR RIGHTS. You may cancel or suspend the Direct Debit Request at any time by giving Casa Security 30 days written notice which must be signed and dated 30 days before the next payment due date or through your nominated Financial Institution. You may change your nominated direct debit account details by completing a new Direct Debit Request form. Where you believe Casa Security has direct debited your account incorrectly you may contact us on 08 9241 9000 and we will resolve your inquiry within 7 days or lodge a Direct Debit claim through your nominated Financial Institution.

YOUR RESPONSIBILITY. It is your responsibility to ensure that your nominated Financial Institution is party to the direct debit account you have selected. It is your responsibility to ensure sufficient cleared funds are available in the nominated account to meet a drawing on its due date. It is your responsibility to ensure that the full amounts of payments detailed in this agreement continue to be fulfilled in the event you cancel, suspend or vary the direct debit amount.  
Spectus Pty Ltd ACN 085 342 383

